



## MAXNET II® - MP3BAS - Ultra-dense Active Chassis Only FIRMWARE UPDATE NOTICE

### Version:

- ▶ mn2s.1.6.37

### Issued:

- ▶ June 26, 2014

### Fixes:

- ▶ Slot 9 disappearing when Slot 8 & 9 had MPSA8x2 or MPSABCNC modules installed.
- ▶ Log timing stamp issue.
- ▶ NTC time server not working.

### Known Issues:

- ▶ Latest versions of Internet Explorer® will not display graphics correctly. It is a display issue only. No function loss.
- ▶ LED status can take up to 1 minute to display state change.
- ▶ Re-seating module MPSA8x2 or MPSABCNC before GUI clear causes LED to default to no alarm even if an alarm is present.



## Service & Support

### Contact ATX Networks

Please contact ATX Technical Support for assistance with any ATX products. Please contact ATX Customer Service to obtain a valid RMA number for any ATX products that require service and are in or out-of-warranty before returning a failed module to the factory.

#### RF & OPTICAL TECHNICAL SUPPORT

Tel: (905) 428-6068

Toll Free: (800) 565-7488 (USA & Canada only)

► Press \*3 for **Technical Support**

► Then press 2 for **RF & Optical Products (MAXNET, SignalOn, HFC Enhance, PCI Filters, Q-Series, FLEXNET, SCN,**

**SMAC FiberLinx)**

Email: [rfsupport@atxnetworks.com](mailto:rfsupport@atxnetworks.com)

#### CUSTOMER SERVICE

ATX Networks

1-501 Clements Road West

Ajax, ON L1S 7H4 Canada

Tel: (905) 428-6068

Toll Free: (800) 565-7488 (USA & Canada only)

► Press \*1 for **Customer Service**

Fax: (905) 427-1964

Toll Free Fax: (866) 427-1964 (USA & Canada only)

Web: [www.atxnetworks.com](http://www.atxnetworks.com)

Email: [support@atxnetworks.com](mailto:support@atxnetworks.com)

Although every effort has been taken to ensure the accuracy of this document it may be necessary, without notice, to make amendments or correct omissions. Specifications subject to change without notice.

SignalOn® Series, MAXNET®, HFC Enhance®, PCI Filters®, Q-Series® & FiberLinx® are registered trademarks of ATX in the United States and/or other countries. SMAC<sup>SM</sup> is a service mark of ATX in the United States and/or other countries. Products or features contained herein may be covered by one or more U.S. or foreign patents. Other non-ATX product and company names in this manual are the property of their respective companies.



1-501 Clements Road West, Ajax, ON L1S 7H4 Canada

Tel +1 (905) 428-6068 Toll Free +1 (800) 565-7488

Fax +1 (905) 427-1964 Toll Free Fax +1 (866) 427-1964

[www.atxnetworks.com](http://www.atxnetworks.com) [support@atxnetworks.com](mailto:support@atxnetworks.com)